

Quality Policy

Stott Hoare supplies and supports desktop, server and laptop computers, networking hardware, printers and software in corporate and government organisations, predominantly in Western Australia.

Our IT Services Team's engineers and technicians provide professional services to implement and support IT infrastructures, ensuring optimum performance and reliability and enabling customer's to meet their individual business objectives.

Stott Hoare is a leading Business Partner and Reseller for IBM, Lenovo, Cisco, HP, Dell, VMware and Microsoft in the region, employing qualified technicians and engineers with current certifications. Other leading brand name hardware and software products are also supplied and supported by the Company.

It is Stott Hoare's objective to develop long term preferred supplier relationships with customers by providing an easy and efficient means to doing business. Customers are also encouraged to engage Stott Hoare's technical resources for integration and ongoing support services. The Company's procedures are designed to achieve this by facilitating a responsive and efficient approach to meeting customer requirements.

Employees are required to comply with all procedures but encouraged to suggest work improvements to further enhance Company procedures. A supportive work environment is fostered to facilitate a process of continual improvement essential to survival and success in the dynamic and competitive computer industry.

Stott Hoare has a policy of promoting continual improvement and setting of quality objectives in line with the framework laid down within ISO 9001:2015 Standards. These objectives will address the risks and opportunities within the Organisation as determined by Top Management.

The Company's quality management system is compliant with AS/NZS ISO 9001:2015 Quality Management Systems – Requirements.



James G Loader
Director

Date: 5 . 1 . 18